**Problem definition:**

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| **Problem Statement (PS)** | **I am (Employee)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS | Student | I am trying to manage the students, teachears record for the short period in the way of application. | But the current process is manual, time- consuming, and lacks transparency  , resulting in delays and confusion. | Because this inefficiency way to find and track the students and teachers through the application. | Which makes me feel frustrated, anxious often uncertain about the status of my request, ultimately affecting my overall job satisfaction and productivity |